



Wexford County

FINANCE & APPROPRIATIONS COMMITTEE

Brian Potter, Chair

NOTICE OF MEETING

The Finance and Appropriations Committee of the Wexford County Board of Commissioners will hold a regular meeting on Thursday, June 11, 2026, beginning at 12:00 p.m. in the Commissioners' Room, third floor of the Historic Courthouse, 437 E. Division St., Cadillac, Michigan.

TENTATIVE AGENDA

- A. CALL TO ORDER
- B. ROLL CALL
- C. ADDITIONS / DELETIONS TO THE AGENDA
- D. APPROVAL OF THE AGENDA
- E. APPROVAL OF May 27, 2026, REGULAR MEETING MINUTES..... 1
- F. PUBLIC COMMENTS
Designated for topics on the agenda only.
- G. AGENDA ITEMS
 - 1. Approval of the Claims *(Clerk's Office)*
 - 2. Pivot Point Quote & Service Agreement 3
 - 3. Two Seven Oh Inc. Grant Agreement - Animal Shelter 16
 - 4. FY 2027 County Match Request – Area Agency on Aging 19
 - 5. Resolution 26-20 FY26 Summer Millage 22
 - 6. L-4029 Report 23
 - 7. Telnet UCaaS Contract 25
- H. CORRESPONDENCE
- I. ADMINISTRATOR'S COMMENTS
- J. PUBLIC COMMENTS
- K. COMMITTEE COMMENTS
- L. CHAIR COMMENTS
- M. ADJOURN

WEXFORD COUNTY
FINANCE & APPROPRIATIONS COMMITTEE MEETING
REGULAR MEETING MINUTES
May 27, 2026

The regular meeting was called to order by Chairman Brian Potter at 12:00 p.m., in the Commissioners' Room, Third Floor, Historic Courthouse, 437 E. Division St. Cadillac, Michigan.

Members Present: Brian Potter, Sandy Bengelink, Mark Nyman, Gary Taylor
Members Absent: None.
Also Present: Jami Bigger, Deputy Administrator & HR Director; Joe Porterfield, County Administrator/Equalization Director; Alaina Nyman, County Clerk; Megan Swanberg, Executive Assistant

ADDITIONS OR DELETIONS TO THE AGENDA

None.

APPROVAL OF THE AGENDA

A motion was made by Comm. Taylor and supported by Comm. Bengelink to approve the agenda. A vote was called, all in favor. Motion passed.

APPROVAL OF THE MINUTES

A motion was made by Comm. Taylor and supported by Comm. Bengelink to approve the May 14, 2026, regular meeting minutes. A vote was called, all in favor. Motion passed.

PUBLIC COMMENTS

None.

AGENDA ITEMS

G.1. Approval of Claims

A motion was made by Comm. Taylor and supported by Comm. Bengelink to approve paying the claims in the amount of \$432,735.01 A vote was called, all in favor. Motion passed.

G.2. Revenue & Expense Reports

Mr. Porterfield stated everything is on track.

G.3. USDA Forest Service Agreement

A motion was made by Comm. Nyman and supported by Comm. Bengelink to forward a recommendation to the full board to approve the USDA Forest Service Grant Agreement. A vote was called, all in favor. Motion passed.

G.4. 2026 Marine Patrol Grant

A motion was made by Comm. Bengelink and supported by Comm. Nyman to forward a recommendation to the full board to approve the 2026 Marine Patrol Grant Agreement. A vote was called, all in favor. Motion passed.

G.5. Abilita Retainer Renewal

A motion was made by Comm. Taylor and supported by Comm. Bengelink to forward a recommendation to the full board to approve the Abilita Retainer Renewal Agreement. A vote was called, all in favor. Motion passed.

G.6. MGT Agreement Amendment – Prosecutor's Office

A motion was made by Comm. Nyman and supported by Comm. Taylor to forward a recommendation to the full board to approve the MGT Agreement Amendment for the Prosecutor's

Office. A vote was called, all in favor. Motion passed.

G.7. MGT Agreement Amendment - FOC

A motion was made by Comm. Bengelink and supported by Comm. Nyman to forward a recommendation to the full board to approve the MGT Agreement Amendment for the Friend of the Court. A vote was called, all in favor. Motion passed.

CORRESPONDENCE

None.

ADMINISTRATOR'S COMMENTS

County Administrator Porterfield stated the following:

- The audit is being finalized.
- Work on the budget will begin soon.
- Administration is taking a closer look at next year's health insurance rates.
- Employees are still experiencing some issues with the dental and vision insurance plans.
- Administration and Comm. Taylor have an upcoming meeting with Jim Blackburn to discuss insurance rates and the issues with the ancillary plan carrier.

PUBLIC COMMENTS

None.

COMMITTEE COMMENTS

None.

CHAIR COMMENTS

None.

ADJOURN

A motion was made by Comm. Taylor and supported by Comm. Bengelink to adjourn the meeting at 12:05 p.m. A vote was called, all in favor. Motion passed.

Brian Potter, Chair

Megan Swanberg, Recording Secretary

PIVOT POINT PARTNERS LLC

SERVICE AND LICENSE AGREEMENT

This Service and License Agreement (“Agreement”) is made as of the effective date specified in this Agreement by and between Pivot Point Partners LLC (“Pivot Point”), an Ohio limited liability company, having a principal place of business at 2497 Shepherd Ct, Powell, Ohio 43065 and **Wexford County, MI** (“Client”). Collectively, Pivot Point and Client shall be known as the Parties.

Subject to the definitions, terms, conditions and provisions referred to herein, the Parties mutually agree as follows:

1. Term. This Agreement shall commence on _____ (the “Effective Date”) and shall be for a period of twelve (12) consecutive months. This Agreement will automatically renew at the end of the twelve (12) month period, unless otherwise terminated as set forth in Sections 4 or 9, below.

2. Scope of Services. Pivot Point shall provide to Client the services listed in (1) Pivot Point’s Quote dated **5-28-2026**, and any amendments or modifications thereto; and (2) the Scope of Services, attached hereto and incorporated herein by reference. “Services” refers to Pivot Point’s Field App Suite, including the Field App Mobile Application, the Field App Administrative Portal and other supporting services to be provided by Pivot Point under this Agreement and its attachments.

3. License. As fully described in the Licensing Agreement, attached hereto and incorporated herein, it is the intention of the parties that Client shall receive a non-exclusive, non-transferrable license to use the Services and Client shall be the primary beneficiary of such Services.

4. Termination. Either party may terminate the Agreement upon thirty (30) days advance written notice to the other party. Pivot Point’s obligation to provide Services shall automatically cease upon such termination. If Client unilaterally terminates the Agreement, all fees paid by Client are non-refundable. If Pivot Point terminates this Agreement, it agrees to refund to Client any applicable portion of the annual fee as reasonably determined by Pivot Point, less a reasonable charge for Client’s use of the Services prior to such termination.

5. Payment. Client agrees to pay Pivot Point all fees as specified in Pivot Point’s Quote, as amended or modified and attached hereto. Payment will be due on the 30th calendar day after receipt of an invoice from Pivot Point to Client. Interest on late payments shall be the lesser of the maximum amount permitted by law or 2% per month.

6. Taxes. All amounts payable by Client are exclusive of any and all federal, state or local taxes which may be levied or imposed, now or in the future, with regard to the Services. Client shall remain liable for all such taxes even after all other payments have been made by Client, and Client agrees that, upon written demand by Pivot Point, it shall promptly pay or reimburse Pivot Point for any such taxes. Client is responsible for providing to Pivot Point any applicable exemption certificates.

7. Non-appropriation of Funds (Government Entities only). If Client is a governmental entity as defined by its applicable state law and Client's funds are contingent upon the availability of lawful appropriations by its legislative authority, the Services under this Agreement that are affected by a lack of funding shall terminate if Client's legislative authority fails at any time to continue funding for the payments or obligations due hereunder. Client will have no further obligation to make any payments and will be released from its obligations on the date funding expires; however, all fees that have been paid will not be refunded to Client.

8. Default. Client shall be in default if Client fails to abide by its obligations under the Agreement, including the prompt payment of any invoice for Services. Pivot Point shall be in default if Pivot Point fails to substantially provide the Services or otherwise abide by its obligations under the Agreement, and such failure continues for a period of thirty (30) days following written notice thereof from Client to Pivot Point.

9. Remedies. If either party is in default, the non-defaulting party may, in addition to any other remedies available to it under the Agreement, at law or in equity, do one or more of the following: (a) terminate the Agreement; or (b) suspend some or all performance until such time as the defaulting party cures said default. Notwithstanding the foregoing, any remedies available to Client shall be subject to the provisions and limitations set forth in the Licensing Agreement, attached hereto and incorporated herein.

10. Governing Law. This Agreement is not subject to the United Nations Convention on Contracts for the International Sale of Goods.

(a) Governmental Entities. If Client is a governmental entity, the applicable laws of Client's jurisdiction govern this Agreement.

(b) Non-governmental Entities. All questions concerning the validity, meaning or enforcement of the Agreement, and all questions relating to the performance thereunder or hereunder, shall be judged and resolved in accordance with the laws of the State of Ohio.

11. Forum Selection. Unless Client is a governmental entity, the parties agree that, except for any restriction with regard to subject matter jurisdiction, any state or federal court located in Franklin County, Ohio, shall have jurisdiction to hear and decide any case or controversy between Pivot Point and Client, and each party agrees not to bring any action, whether legal or equitable, against the other party, except in a state or federal court located in Franklin County, Ohio. Both parties consent to service of process from said courts, in accordance with the rules thereof, and waive any objections regarding inconvenient forum, venue or personal jurisdiction.

12. Jury Waiver. Pivot Point and Client waive all rights to trial by jury with regard to any and all issues that are so triable.

13. Entire Agreement. The Agreement, and all applicable attachments listed below, constitutes the full and complete understanding and agreement between Pivot Point and Client and supersedes all prior negotiations, understandings, and agreements pertaining to the subject matter of this Agreement.

14. Representations. Client represents and warrants to Pivot Point that: (a) the person executing this Agreement has the authority to do so as an authorized representative of Client; and (b) Client will be bound and abide by all the terms and conditions of this Agreement.

IN WITNESS WHEREOF, Pivot Point and Client have agreed to and have executed this Service and License Agreement to be effective as of the Effective Date set forth above.

CLIENT:

(Print Name of Client)

By: _____
(Signature)

(Print Name of Signatory)

(Title of Signatory)

PIVOT POINT:

Pivot Point Partners LLC

By: 
(Signature)

Brian Kienle
(Print Name of Signatory)

Partner
(Title of Signatory)

Attachments

- Scope of Services
- Licensing Agreement
- Pivot Point Quote(s) (as amended or modified)
- Pivot Point Product Description

Scope of Services **(MICHIGAN)**

- I. **Client Name:** **Wexford County, MI**
- Business Unit:** **Equalization and 4 local units**

II. **Scope:**

The goal of this collaboration is to provide a mobile application to assist Client and its business unit with appraisal field work. Presently, a majority of the field work is completed with pen and paper methods and there is a significant delay in getting updated sketches, images, and attribute changes from field personnel back into the Computer-Assisted Mass Appraisal (“CAMA”) system. After implementing Pivot Point’s Field App Suite, Client will gain efficiencies in organizing the field work, completing the field work, and getting updated information back into CAMA for use. Images will be georeferenced and will prove to be a valuable asset through mapping and GIS technologies already being used.

**See attached “Field App Product Description” for additional details on application functionality*

III. **Services to be Provided by Pivot Point:**

Provide BS&A Interface

Pivot Point has developed a custom interface for Client that is compatible with BS&A CAMA system for use in the State of Michigan. This interface will allow Client to easily import parcel information from the BS&A’s CAMA system for use in our Field App Suite. Pivot Point’s Field App Suite also includes export functionality to allow pictures, marked up sketches, and parcel attribute edits (the “Work”) created with the Field App into XML. Client will be responsible to ensure the Work can be imported back into BS&A’s CAMA system.

Deploy Field App Solution to Client

Pivot Point will work with Client to deploy our Field App for Client’s internal business purposes only, including tax assessment and property appraisals. The Field App Mobile Application works on iOS, Android, and Windows devices with unlimited seats made available as outlined in our Licensing Agreement.

IV. **Additions, Limitations and Clarifications:**

Data, software, and hardware requirements:

A. **Data:**

1. Client agrees to provide access to the following data elements to Pivot Point for use in the Field App Suite:
 - County Parcel Feature Map Service with Parcel Number attribute (required for mapping and location functionality)
 - Access to an ESRI web map service (typically aerial imagery) for generation of Fast Maps. Client is responsible for maintaining this site with current parcel boundaries and any additional supporting layers. (required for offline Fast Maps)
 - Provide a dedicated ESRI ArcGIS Online Creator account with enough credits to upload a work order status layer, image point locations, and breadcrumb GPS points to the Client's organization. (required for map-based workflow)
2. To get CAMA information into the workflow, BS&A will provide the following data elements to Pivot Point for use in the Field App on behalf of the Client through a custom Pivot Point Export:
 - Simple Export for all records
 - Parcel Number (primary key)
 - Owner information
 - Full address including city and state
 - Detailed Export for parcels designated for field visit
 - Parcel Number (primary key)
 - Existing Property Photos in jpg format
 - Existing Property Sketches in png format
 - Additional property characteristic attributes

B. Software:

Since Pivot Point's administrative functions are completed through a web interface, Client shall ensure it has the **latest** version of the following web browsers (subject to change as new operating systems and versions are released by third parties):

- Chrome by Google
- Firefox by Mozilla
- Microsoft Edge by Microsoft

Otherwise, Pivot Point's warranties may not apply.

C. Hardware:

Currently, Pivot Point's Field App Suite runs on iOS, Android, and Windows operating systems. Client shall ensure it has the **latest** version of these operating systems installed on devices used by its authorized employees, agents or users (subject to change as new operating systems and versions are released by third parties). The following devices are currently supported by Pivot Point:

- Apple devices running iOS 12 or later
- Android devices running version 10 or later
- Windows devices running 10 or later

V. Technical Steps and Milestones:

1. Client provides data element requirements outlined in section IV
2. Pivot Point provides Administrator web site credentials to Client's authorized representative
3. Client uploads CAMA to Pivot Point Admin site
4. Client downloads Field App on various devices from their respective online app stores
5. Pivot Point provides onsite training
6. Client begins using Field App and Admin website

LICENSING AGREEMENT

I. Introduction.

1.01 Definitions. As used herein, the following terms shall have the meanings set forth in this Section 1.01, unless the context otherwise clearly requires:

- (a) Pivot Point Partners LLC shall be referred to as “Pivot Point”, “we”, “our” or similar phrases.
- (b) “Client”, “you”, “your” and similar phrases refer to a person or entity to whom Services are provided, and includes Client’s authorized employees, agents and users.
- (c) “Services” means Pivot Point’s Field App Suite (the “Suite”), which includes the Field App Mobile Application, the Field App Administrative Portal website (currently <https://field.pivotpoint.us>) (the “Website”), proprietary software, and supporting services to be provided by Pivot Point to Client, as set forth in the Scope of Services.
- (d) “Agreement” shall mean Pivot Point’s Purchase Order(s), Scope of Services and this Licensing Agreement by and between Pivot Point and Client, including any exhibits attached thereto or made a part thereof. In circumstances where a third-party has provided products or services through a separate license with respect to the Services, the term “Agreement” shall include the written contract or record by and between Pivot Point and such third party as it relates to the Services.
- (e) “Business Unit” means the specific governmental office, division or operations unit identified in the Scope of Services authorized to use the Services.
- (f) “Licensed Software” means the proprietary software of Pivot Point Partners LLC that supports Pivot Point’s Services.

1.02 Changes and Modifications. This Licensing Agreement may be updated, modified or changed, from time to time, by Pivot Point, and posting such changes to the Website shall be sufficient notice thereof to our Clients. If you do not agree to be bound by the Licensing Agreement, you shall suspend using our Services and notify us, in writing, of such fact immediately so that appropriate adjustments may be made.

1.03 Privacy Policy. By entering to this Agreement, Client also agrees to adhere to the terms of Pivot Point’s privacy policy (<http://pivotpoint.us/privacy-policy>).

II. Software Licensing and Support.

2.01 Grant of License. Pivot Point hereby grants to Client a non-exclusive, non-transferrable, non-sublicensable, non-assignable, restricted license to use the Services and related Licensed Software for internal business purposes only. If you download software from our Field App, the software (including all files and images contained in or generated by the software), and accompanying data are deemed to be licensed to you by Pivot Point (or any third party that may have created it) and is considered “Licensed Software” under this Licensing Agreement. Neither title nor intellectual property rights are transferred to you, but remain with Pivot Point or such other third parties, who own full and complete title. This License Agreement provides to you an unlimited number of seats; however, such seats are to be used only by your authorized employees and users.

2.02 Prohibited Uses. The Licensed Software, material and data are provided for lawful purposes only. Software, material and data from Pivot Point and any website owned, operated, licensed, sublicensed or controlled by Pivot Point may not be copied or distributed, or republished, uploaded, posted or transmitted, in any way, without the prior written consent of Pivot Point. Modification or use of the materials for any other purpose violates the intellectual property rights of Pivot Point. You may not resell, decompile, reverse engineer, disassemble or otherwise convert the Licensed Software to a human perceivable form. You may not use Pivot Point's Licensed Software for or in connection with offering any third-party product or service not authorized or approved by Pivot Point. Additionally, if any third-party software is provided to you by or through Pivot Point, you shall be subject to all licenses, terms, limitations and requirements of such third-party with respect to its software.

2.03 Designated Hardware. Client agrees to deploy or install the Services and the Licensed Software on hardware meeting or exceeding the requirement as specified in the Scope of Services or otherwise recommended by Pivot Point. Pivot Point will only support hardware that has undergone validation testing. If Client uses non-supported hardware, Pivot Point cannot guarantee it can provide the same level of functionality as supported and validated hardware. Client shall not install, download or operate the Licensed Software on hardware not owned by or under the control of Client.

2.04 Data Collection. Client will remain the owner of any data exported, extracted, or otherwise delivered from their possession to Pivot Point. Pivot Point will abide by the terms of its Privacy Policy found at <http://pivotpoint.us/privacy-policy> regarding the collection, use and sharing of personally identifiable information. Nevertheless, Pivot Point may use tools, scripts, software, and utilities (collectively, the "tools") to monitor and administer the Services and to help resolve your service requests. The tools will not collect, report or store any of your data residing in the service production environment, except as necessary to troubleshoot service requests or other problems in the service. Data collected by the tools (excluding production data) may also be used to assist in managing product and service portfolio and for license management.

2.05 Pre-Release Product - Additional Terms. If the Services received by Client are pre-commercial release or beta Software ("Pre-release Software"), then this Section 2.05 applies. To the extent that any provision in this Section 2.05 is in conflict with any other term or condition, this Section 2.05 shall supersede such other terms and conditions with respect to the Pre-release Software, but only to the extent necessary to resolve the conflict. Client acknowledges that the Services are a pre-release version, does not represent a final product from Pivot Point, and may contain bugs, errors and other problems that could cause system or other failures and data loss. CONSEQUENTLY, THE PRE-RELEASE SOFTWARE IS PROVIDED TO YOU "AS-IS" AND WITH ALL FAULTS, AND PIVOT POINT EXPRESSLY DISCLAIMS ANY WARRANTY OR LIABILITY OBLIGATIONS TO YOU OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY. WHERE LEGAL LIABILITY CANNOT BE EXCLUDED FOR PRE-RELEASE SOFTWARE, BUT MAY LIMIT PIVOT POINT'S TOTAL LIABILITY TO YOU OR TO ANY THIRD PARTY UNDER THIS AGREEMENT (AND THAT OF ITS SUPPLIERS) AND SHALL BE LIMITED TO THE SUM OF FIFTY DOLLARS (U.S. \$50) IN TOTAL. You acknowledge that Pivot Point has not promised or guaranteed to you that Pre-release Software will be announced or made available to anyone in the future, that Pivot Point has no express or implied obligation to you to announce or introduce the Pre-release Software and that Pivot Point may not introduce a product similar to or compatible with the Pre-release Software. Accordingly, you acknowledge that any research or development that you perform regarding the Pre-release Software or any product associated with the Pre-release Software is done entirely at your own risk. If you have been provided the Pre-release Software pursuant to a separate written agreement, your use of such Software is governed by such agreement. You may not sublicense, lease, loan, rent, distribute or otherwise transfer the Pre-release Software. Upon receipt of a later unreleased version of the Pre-release Software or release by Pivot Point of a publicly released commercial version of

the Services, whether as a stand-alone product or as part of a larger product, you agree to return or destroy all earlier Pre-release Software received from Pivot Point and to abide by this Licensing Agreement for any such later versions of the Pre-release Software. If you provide any feedback or suggestions to Pivot Point regarding the Pre-release Software, Pivot Point will own all right, title, and interest in and to the feedback and/or suggestions. Pivot Point will be entitled to use the feedback and/or suggestions without restriction, without compensation to you and without your prior approval. You hereby irrevocably assign to Pivot Point all right, title, and interest in and to the feedback and/or suggestions and agree to provide Pivot Point any assistance it may require to document, perfect, and maintain its rights in the feedback and/or suggestions.

2.06 Maintenance and Support. Pivot Point shall provide maintenance and support services to maintain the Services and Licensed Software and to provide technical support, software updates, and other services as set forth in the Scope of Services. Unless otherwise set forth in an applicable Scope of Services, support calls for service will be provided during regular business hours (8:00am-4:30pm EST Monday through Friday), and will be responded to in a maximum of one (1) business day for standard inquiries and four (4) hours for emergency inquiries received during regular business hours; or otherwise resolved as soon as reasonably possible if received before or after regular business hours.

III. Termination.

3.01 Cooperation After Termination. Pivot Point shall reasonably cooperate with Client following the termination of the Agreement regarding Client's information, provided that Client agrees to reasonably compensate Pivot Point for such services. Pivot Point reserves the right to require advance payment for all or some of such services. Additionally, such services shall be subject to this Licensing Agreement. Client shall take whatever actions are required to terminate the use of Services by Client, and shall be liable to Pivot Point for the intended or unintended use of such Services after termination, as reasonably determined by Pivot Point. Any such amounts shall be paid by Client in accordance with Section 3.01, above.

IV. Warranties; Liability; Indemnity.

4.01 Express Limited Warranty Provided by Pivot Point. Pivot Point warrants to Client that it will perform the Services in substantial compliance with the Scope of Services and this Licensing Agreement.

4.02 Client's Remedies Under the Warranty. The exclusive remedy of Client with regard to the warranty set forth in Section 4.01, and Pivot Point's liability to Client with regard to such warranty, is limited, at Pivot Point's option, to: (a) the repair or replacement of that portion of the Services which does not conform with the warranty, as reasonably determined by Pivot Point; or (b) a refund of the applicable portion of the Fee, as reasonably determined by Pivot Point. For the avoidance of doubt, the aggregate liability amount set forth in the last sentence of Section 4.05 also shall limit Client's remedies with respect to a breach of warranty.

4.03 Exclusions from Pivot Point's Express Warranty. The warranty set forth in 4.01 shall not cover: (a) Client's failure to provide or maintain any standard or required versions of software or operating systems and maintenance specifications; (b) modifications, alterations or changes made by anyone other than Pivot Point; (c) damage or destruction due to any hazard coverable under the standard form of fire and extended coverage insurance policy issued in the state where Client is located; or (d) failure of the Client to abide by its obligations under the Agreement.

4.04 Exclusion of Implied Warranties. Except for the warranty set forth in Section 4.01, there are no other warranties with regard to the Services, or any other software, goods or services licensed, sold or provided by Pivot Point to Client. **MORE PARTICULARLY, BUT NOT BY WAY OF LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED.**

4.05 Limitation of Liability. The fees charged by Pivot Point for the Services are based upon the allocation of risks and benefits, as set forth in this Licensing Agreement. Therefore, except for the warranty set forth in Section 4.01 (and subject to the limitations set forth in Sections 4.02 and 4.03), Client agrees that Pivot Point shall not be liable to Client, Client's authorized employees, agents and users of the Services or to any other party for direct, indirect, consequential or economic damages due to any reason or cause whatsoever, including, the failure or malfunction of Client's systems or any other software, goods or services provided by Pivot Point to Client. Also, Pivot Point shall not be liable to Client or any third party with respect to the loss or damage to data or information. Finally, Client agrees to limit the liability of Pivot Point, its officers, employees, agents, subcontractors, independent contractors, third party vendors, agents, authorized representatives and resellers to Client or any third party for all claims and causes, including negligence, breach of warranty (including the warranty set forth in Section 4.01), breach of contract, errors, omissions or strict liability, arising out of or any way related to the Services so as to not exceed, in the aggregate, all applicable fees paid by Client or \$10,000, whichever is less. Notwithstanding the foregoing, the limitations of liability referred to in this Section 4.05 shall be increased by an amount equal to any insurance coverage with respect to Pivot Point's errors and omissions actually available at the time of settlement or judgment.

4.06 Application to Agents. In situations where Services are provided, in whole or in part, pursuant to a written contract or record between Pivot Point and an agent or authorized representative of Client, the terms and conditions of this Agreement, including the limitations on claims, remedies and liabilities set forth in this Section 4, also shall apply to all such parties.

4.07 Indemnity. Pivot Point will indemnify and defend Client, at Pivot Point's expense, against any claim or any action brought, and will pay any and all costs, liabilities, expenses, settlements, or judgments finally awarded in favor of a third party against Client, based upon any claim that the Licensed Software infringes any valid U.S. patent, copyright or trade secret, provided that Client: (i) promptly notifies Pivot Point in writing of any such claim; (ii) gives Pivot Point full authority and control of the settlement and defense of the claim; (iii) has not made any admission or offer to settle and (iv) fully cooperates with Pivot Point in the defense of such claims, including providing adequate assistance and information. The indemnity provided hereunder shall not apply to amounts paid in settlement of any claim if such settlement is made without Pivot Point's prior written consent.

4.08 This indemnity does not apply to, and Pivot Point will have no obligation to Client for, any infringement claim that arises from: (i) any modification to the Licensed Software by anyone other than Pivot Point unless approved in writing by Pivot Point; (ii) modifications made by Pivot Point at Client's request in compliance with Client's design, specifications or instructions; (iii) use of the Licensed Software other than as specified in this Agreement or in the applicable documentation; (iv) use of the Licensed Software in conjunction with third-party software, hardware or data other than that with which the Licensed Software is specifically designed to be used, solely as expressly specified in the documentation or this Agreement, or (v) use of a prior version of the Licensed Software, if the infringement claim could have been avoided by the use of the current version of the Licensed Software.

4.09 If an infringement claim arises, or in Pivot Point's reasonable opinion is likely to arise, Pivot Point may, at its own expense and in its own discretion, obtain for Client the right to continue using the Licensed Software, modify the Licensed Software to make it non-infringing, or substitute other Licensed Software of substantially similar capability and functionality. If none of these options are reasonably available to Pivot Point, Pivot Point may terminate the License for the infringing Licensed Software and refund to Client the annual fee paid for the infringing Licensed Software, less a reasonable charge for Client's use of the Licensed Software prior to such termination. THIS SECTION 4 STATES THE ENTIRE OBLIGATION OF PIVOT POINT AND THE EXCLUSIVE REMEDIES OF CLIENT WITH RESPECT TO ANY CLAIMS OF INFRINGEMENT OR INTELLECTUAL PROPERTY RIGHTS VIOLATIONS.

V. Miscellaneous Provisions.

5.01 Assignment. The rights and obligations under the Agreement are not assignable by Client without the prior written consent of Pivot Point, which consent shall not be unreasonably withheld. Acceptance of payment or performance by any other party shall not be deemed to be a consent by Pivot Point to an assignment. No assignment shall relieve Client of its liability hereunder unless Pivot Point otherwise agrees in writing when granting such consent. Subject to the provisions set forth above, the Agreement shall be binding upon and inure to the benefit of the legal representatives, successors and assigns of any or all of the parties hereto.

5.02 Non-Waiver. No provision of the Agreement shall be deemed to have been waived unless such waiver is in writing and signed by the party affected thereby.

5.03 Severability. If any clause or provision contained in the Agreement is held to be illegal, invalid or unenforceable, under any present or future law, the remaining terms hereof shall not be affected thereby. In lieu of such clause or provision held to be illegal, invalid or unenforceable there shall be added a clause or provision as similar in terms as possible which shall be legal, valid and enforceable.

5.04 Compliance with Law. The use by Client and Client's authorized employees, agents and users of the Services, including the Suite, shall be in compliance with all applicable laws, statutes, ordinances and governmental regulations. Client shall indemnify, defend and hold Pivot Point harmless from any cost, expense, demand, claim, fine, action, cause of action or other liability arising out of or related to the unlawful use of the Services by Client or its authorized employees, agents or users.

5.05 Future Dealings. This Licensing Agreement shall be applicable to all future transactions and dealings between Pivot Point and Client, unless otherwise agreed to in writing by both Pivot Point and Client.

5.06 Confidentiality. In the course of negotiating, implementing and providing services under the Agreement, Pivot Point and Client may reveal to each other information regarding business data, research, development, manufacturing, clients, vendors, agents, employees, marketing plans, business plans, trade practices, financial information and related matters that are confidential and proprietary. All of such information is hereinafter referred to as "Confidential Information". All Confidential Information shall be deemed to be confidential and proprietary information belonging to the disclosing party and shall be maintained by receiving party in confidence. The parties shall familiarize their respective officers, agents and employees that have access to Confidential Information, or conducting work in relation thereto, with the obligations hereunder. Each party shall take all reasonable precautions, including the establishment of appropriate procedures and disciplines, to safeguard the confidential nature of any Confidential Information. The disclosure of Confidential Information between the parties hereunder shall

not be construed as granting either a license under any intellectual property rights or applications therefor, or any right of ownership or use of any kind therein. All Confidential Information shall remain the property of the party disclosing the same. Confidential Information shall not include any information that: (a) is or becomes generally available to the public other than as a result of a violation of the obligations hereunder; (b) was in a party's possession prior to disclosure by the other party; or (c) was rightfully acquired from a third party who was lawfully in possession of such information and was under no obligation to maintain its confidentiality.

5.07 Rules of Construction. Unless the context otherwise clearly requires, the following rules of construction shall apply to this Licensing Agreement:

- (a) Terms that imply gender shall apply to all genders. All references to the singular shall be deemed to include the plural, and all references to the plural shall be deemed to include the singular.
- (b) Headings are included solely for purposes of reference and shall be ignored in construing the provisions of this Licensing Agreement.
- (c) "Herein", "hereto", "hereof" and words of similar import refer to this Licensing Agreement.
- (d) The word "and" connotes "each and every", and the word "or" connotes "any one or more".
- (e) The word "including", is deemed to be followed by the words "without limitation".
- (f) Any reference to the Agreement, Scope of Services, this Licensing Agreement or other document or record refers to that Agreement, Scope of Services, Licensing Agreement or other document or record as amended, modified or restated, from time to time.
- (g) Any reference to a person or entity shall be construed as a reference to that person or entity's successors, affiliates, assigns, heirs, personal representatives, agents or authorized representatives.
- (h) In the event of a direct conflict between the Scope of Services and this Licensing Agreement, the terms of the Scope of Services shall control. In the event of a conflict between this Licensing Agreement and any written contract or record between Client and a third party of the Services, this Licensing Agreement shall control.



2497 Shepherd Ct, Powell OH 43065
(614) 323-5099 sales@pivotpoint.us
www.PivotPoint.us

Field App Solution Proposal

Contains Confidential Information

Prepared For	Wexford County MI	Quote Number	2394-002
	County Equalization	Customer ID	2394
	Plus full coverage City of Cadillac, City of Manton,	Proposal Date	5/28/2026
	Cherry Grove Twp, and Slagle Twp	Pricing Valid Before	9/25/2026

Initial Setup Costs

Item Name	Description	Quantity	Unit	Cost Per	Total
Field App Solution Setup	Setup fee to import and configure images, sketches, maps and advanced attribution	9,385	Parcel	\$0.10	\$938.50

Total \$938.50

Annual License, Maintenance & Cloud Storage Costs

Item Name	Description	Quantity	Unit	Cost Per	Total
Field App Solution License Fee	Search by address, parcel, or location CAMA integration to manage parcels marked for field review. Website to assign, track, and review parcels for field visits. Annotate sketches, record cards and maps. Unlimited seats for iOS, Android, and Microsoft	9,385	Parcel	\$0.35	\$3,284.75
Cloud Storage- Incl w/Field App	Cloud Storage Space	1	5GB	\$0.00	\$0.00
Cloud Storage- Additional 10 GB	10 GB additional Cloud Storage Space	1	10GB	\$80.00	\$80.00
Cloud Storage- Additional 50 GB	50 GB additional Cloud Storage Space	0	50GB	\$300.00	\$0.00
Cloud Storage- Additional 100 GB	100 GB additional Cloud Storage Space	0	100GB	\$500.00	\$0.00

Total \$3,364.75

Professional Service Fees

Item Name	Description	Quantity	Unit	Cost Per	Total
Basic Support (included no cost)	4 hours remote training. 16 hrs remote support	1	-	\$0.00	\$0.00
GIS Services (Hourly)	Assistance setting up AGOL site for use with App	0	Hours	\$140.00	\$0.00
Developer Services (Hourly)	Custom Software Development hours to build interface	0	Hours	\$250.00	\$0.00
Additional Onsite Support	Additional day of onsite support/training	0	-	\$500.00	\$0.00
Additional Remote Support	8 hours of additional remote support	0	-	\$500.00	\$0.00

Total \$0.00

Proposal Notes:

Mapping and GIS functionality are dependent on provided GIS data and web mapping services
Quote based on 9,385 real properties.
Includes 15 GB of Cloud Space

See attached Scope of Services, Product Description and License Agreement

First Year Sub-Total (license + setup fees)	\$4,303.25
New Customer Setup Discount (100%)	-\$938.50
Total Discounts & Credits	-\$938.50
First Year Total	\$3,364.75
Annual Recurring Total	\$3,364.75

Plus tax if entity is NOT tax exempt

License Term: 1 Year

Authorized By*

Date

Two Seven Oh Inc.

Reimbursement Grant Agreement

May 26, 2026

GRANTEE:	Wexford County Animal Shelter
GRANT AMOUNT:	\$10,000.00
GRANT PERIOD:	June 1, 2026 - October 1, 2026
FINAL REPORT DUE:	November 1, 2026
GRANT DESCRIPTION:	To spay and neuter animals prior to adoption. Costs will be covered up to \$299.00 per female canine and \$276.00 per male canine. Costs will also be covered up to \$176.00 per female feline and up to \$107.00 per male feline. These prices also include a rabies vaccine. Services will be provided by Meyer Veterinary Clinic.
GRANT ADMINISTRATOR:	Madison Cregar
Two Seven Oh Inc. (The Foundation) and The Grantee are entering into this agreement to establish the terms of The Foundation's grant to The Grantee.	
	Please initial each section
1	The Foundation will only cover expense specified in the Grant Description.
2	Services must occur within the Grant Period.
3	The Foundation and The Grantee may agree in writing to modify the objectives, methods or timeline of the Grant Description. Any modifications must take place before the end of the Grant Period. Any modification request after the end of the Grant Period will not be allowed
4	The Grantee shall submit a Final Report no later than the first day of the month succeeding the end of the Grant Period. This report must include: - a brief summary of the outcome of your Grant - a full financial accounting of the expenditures of the grant with invoice(s)/receipt(s) for all payments used to fulfill the Grant Description you wish to have covered by this grant. Invoices/receipts must have: a. The description and quantity of products and/or services, line by line, and the cost of each of item; b. The date at which the products were purchased or when services occurred; c. The vendor's name with contact information; d. The Grantee's name somewhere on the invoice (If The Grantee is unable to provide an invoice/receipt without one or more of these items, the invoice/receipt will be invalid and will be removed from final award amount.) - a completed Spay Neuter Grant Summary (attached) for all surgeries included in the Grant.
5	The Foundation agrees to reimburse The Grantee up to, but not exceeding, the Grant Amount to solely implement the Grant Description, for expenses The Grantee incurred during the Grant Period following the submission of a Final Report.
6	The Grantee agrees to cover any expenses exceeding the Grant Amount.

7	The Grantee agrees to immediately notify The Foundation if any of the following occurs in the Grant Period: - any changes in key personnel - any changes in address or phone number - any development that significantly affects the operation of the Grant Description - any additional funding for the Grant Description	
8	The Grantee agrees to credit the participation of The Foundation as "Anonymous" in any advertisement, publicity or public comment related to the Grant Description.	
9	The Grantee will keep adequate records to document the expenditure of funds and activities supported by the grant. The Grantee agrees to make available to The Foundation the financial records related to the activities supported by the grant at any given time during the Grant Period.	
b	All veterinarians that will be performing any procedures must have an active license to practice veterinary medicine and had no formal complaints filed against them within the last year.	
10	In the event The Foundation finds that The Grantee has failed to comply with any terms of this agreement, The Foundation may cancel its participation in the Grant Description resulting in no funds being reimbursed.	
11	The Foundation is not obligated to issue reimbursement checks before the Final Report Due Date, regardless if the grantee completes and submits the final report prior to the due date.	

On behalf of The Grantee as a **Board Member**, I understand and agree to the foregoing terms and conditions of accepting Two Seven Oh Inc.'s grant, and authorize this agreement on The Grantee's behalf.

Signature: _____

Printed Name: _____

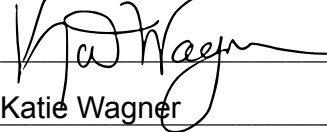
Board Position/Title: _____

Date: _____

E-mail: _____

Phone: _____

I authorize this grant agreement and terms listed above as a representative of The Foundation.

Signature of Director of Grants:  _____

Printed Name of Director of Grants: Katie Wagner _____

Date: May 26, 2026 _____

This signed agreement must be postmarked, faxed or emailed by:

June 23, 2026

Please note that if each section is not initialed and the agreement is not signed by a **Member of the Board (or Board of Commissioners) the agreement will not be valid. If you have any questions please contact the Grant Administrator listed on your agreement.*

Spay Neuter Grant Summary												
Grantee:		Wexford County Animal Shelter			Grant Amount:		\$10,000.00		Grant Period:		6/1/26-10/1/26	
Grant Description:		To spay and neuter animals prior to adoption. Costs will be covered up to \$299.00 per female canine and \$276.00 per male canine. Costs will also be covered up to \$176.00 per female feline and up to \$107.00 per male feline. These prices also include a rabies vaccine. Services will be provided by Meyer Veterinary Clinic.										
Ref #	Name of Pet or Animal ID Number	Canine/Feline	Breed/ Color	M/F	Age	Weight	Date of Surgery	Clinic/Hospital	Surgery Performed By	Total Cost		
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Area Agency on Aging of Northwest Michigan

Fiscal Year 2027 – County Match Schedule

County	Support Base = 50%	Population age 60 and over*	% Population Distribution	Support Distribution based on % population = 50%	Total 2027 Support Request Based on Current Formula	2027 = 50%	Total 2026 Support Requested
Antrim	\$6,512.2	9,280	9.02%	\$ 5,872	\$ 12,384	\$ 6,192	\$ 4,122
Benzie	\$6,512.2	5,261	5.11%	\$ 3,329	\$ 9,841	\$ 4,921	\$ 3,568
Charlevoix	\$6,512.2	9,696	9.42%	\$ 6,135	\$ 12,647	\$ 6,324	\$ 4,154
Emmet	\$6,512.2	11,348	11.03%	\$ 7,181	\$ 13,693	\$ 6,846	\$ 4,406
Grand Traverse	\$6,512.2	28,142	27.34%	\$ 17,807	\$ 24,319	\$ 12,160	\$ 7,837
Kalkaska	\$6,512.2	5,604	5.45%	\$ 3,546	\$ 10,058	\$ 5,029	\$ 3,304
Leelanau	\$6,512.2	9,969	9.69%	\$ 6,308	\$ 12,820	\$ 6,410	\$ 4,186
Manistee	\$6,512.2	9,380	9.11%	\$ 5,935	\$ 12,447	\$ 6,224	\$ 4,104
Missaukee	\$6,512.2	4,624	4.49%	\$ 2,926	\$ 9,438	\$ 4,719	\$ 3,130
Wexford	\$6,512.2	9,613	9.34%	\$ 6,083	\$ 12,595	\$ 6,297	\$ 4,189
Total	\$ 65,122	102,917	100.00%	\$ 65,122	\$ 130,243	\$ 65,122	\$ 43,000

Source: U.S. Census using 2024 Estimates (American Community Survey)
Match amount was last updated in 2012.

May 29, 2026

Alaina M. Nyman, County Clerk
Wexford County
437 East Division Street
Cadillac, MI 49601

Dear Ms. Nyman,

The Area Agency on Aging of Northwest Michigan (AAANM) receives federal and state funding through the Michigan Department of Health and Human Services, Bureau of Aging, Community Living, and Supports (ACLS Bureau), to support services for older adults and family caregivers across Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford counties. In Fiscal Year (FY) 2027, these funds will total approximately \$4.2 million.

To access these federal and state resources, AAANM is required to provide local matching funds. For FY 2027, the required local match for administrative and service funding totals \$353,000.

For many years, the ten counties served by AAANM have partnered in supporting this local match requirement. Since 2012, the counties have collectively contributed \$43,000 annually. We are deeply grateful for this longstanding partnership and the continued commitment to supporting older adults throughout northwest Michigan.

At its meeting on May 7, 2026, the AAANM Board of Directors approved an increase to the Wexford County match request as a result of changes to the total match required and updated population data. The FY 2027 local match request for Wexford County is \$6,297.

AAANM respectfully requests notification of your county's intent to contribute by September 30, 2026. Official invoices will be distributed in October 2026. Along with your notice of intent, please include any instructions regarding invoice routing or processing.

Purpose and Background

The mission of the Area Agency on Aging of Northwest Michigan (AAANM) is to serve and advocate for older adults, adults with disabilities, and caregivers by supporting independence, dignity, and quality of life.

About AAANM

AAANM is a private nonprofit organization and one of 16 Area Agencies on Aging in Michigan. Designated in 1974, AAANM serves ten counties in northwest lower Michigan.

As part of the national Aging Network, AAANM operates within the framework of the federal Older Americans Act and Michigan's Older Michiganians Act. Area Agencies on Aging identify

local needs, coordinate services, support community-based programs, and advocate for older adults, with priority given to individuals with the greatest social and economic need.

Partnerships with County Commissions and Councils on Aging

AAANM values its strong partnerships with local Commissions and Councils on Aging (COAs) throughout the region. COAs provide essential local services that may include meals, transportation, homemaking, respite, personal care, and senior center programming. Services vary by county based on community needs and available resources.

Together, AAANM and local COAs create a coordinated system of support that helps older adults remain healthy, safe, and independent in their communities. While COAs often provide foundational locally funded services, AAANM coordinates a broader network of home and community-based supports, provides funding and technical assistance, and oversees programs to ensure compliance with state and federal standards.

Thank you for considering the county match request for FY 2027. If you have any questions, concerns or would like to learn more about us, please reach out to me at (231) 947-8920 or lannenk@aaanm.org.

Sincerely,

Kandi Lannen

Kandi Lannen, Executive Director

cc: Erin Brotherton, AAANM Board of Directors, Wexford County Appointee
Georgie Bump, Director, Wexford County Council on Aging

Minutes of a regular meeting of the Wexford County Board of Commissioners, held at the Wexford County Courthouse, 437 E. Division St., Cadillac, Michigan on the seventeenth day of June 2026 at 4:00 p.m.

PRESENT: _____

ABSENT: _____

The following preamble and resolution were offered by Commissioner _____ and supported by Commissioner _____.

**RESOLUTION NO. 26-20
2026 SUMMER MILLAGE RATE FOR
FISCAL YEAR 2026 BUDGET**

WHEREAS, the voters of Wexford County did approve, on November 2, 1971 a fixed millage allocation of 7.500 Mills for Wexford County, subsequently reduced to 6.4594 through Headlee Rollbacks, and

WHEREAS, the State of Michigan in Public Act 357 of 2004 voted that the County of Wexford shall levy 100% of its reduced millage on the summer tax bill and

BE IT FURTHER RESOLVED, that the Wexford County Board of Commissioners did comply with Section 16 of the Uniform Budgeting and Accounting Act during Budget Hearings for the 2026 Budget.

A ROLL CALL VOTE WAS TAKEN AS FOLLOWS:

AYES: _____

NAYS: _____

RESOLUTION DECLARED ADOPTED.

Gary Taylor, Chairman, Wexford County Board of Commissioners

Alaina Nyman, County Clerk

STATE OF MICHIGAN)
) ss.
COUNTY OF WEXFORD)

I hereby certify that the foregoing is a true and complete copy of Resolution 26-20 adopted by the County Board of Commissioners of Wexford County at a regular meeting held on June 17, 2026, and I further certify that public notice of such meeting was given as provided by law.

Alaina Nyman, County Clerk

2026 TAX RATE REQUEST(This form must be completed and submitted on or before September 30, 2026)
MILLAGE REQUEST REPORT TO COUNTY BOARD OF COMMISSIONERS

County Wexford	2026 Taxable Value of ALL Properties in the Unit as of 5-03-26 1,491,502,302
Local Government Unit Wexford County	For LOCAL School Districts: 2026 Taxable Value Excluding Principal Residence, Qualified Agricultural, Qualified Forest, Industrial Personal and Commercial Personal Properties if a millage is levied against them

**PLEASE READ THE
INSTRUCTIONS ON
THE REVERSE SIDE
CAREFULLY.**

You must complete this form for each unit of government for which a property tax is levied. Penalty for non-filing is provided under MCL Sec. 211.119.

The following tax rates have been authorized for levy on the 2025 tax roll.

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
Source	Purpose of Millage	Date of Election	Original Millage Authorized by Election, Charter, etc.	2025 Millage Rate Permanentl Reduced by MCL 211.34d "Headlee"	2026 Current Year "Headlee" Millage Reduction Fraction	2026 Millage Rate Permanently Reduced by MCL 211.34d "Headlee"	Sec. 211.34 Truth in Assessing of Equalization Millage Rollback Fraction	Maximum Allowable Millage Levy*	Millage Requested to be Levied July 1	Millage Requested to be Levied Dec. 1	Expiration Date of Millage Authorized
Alloc.	Gen. Operating	11/2/1971	7.5000	6.5472	0.9866	6.4594	1.0000	6.4594	6.4594		Allocated
Voted	Senior	8/4/2020		0.9656	0.9866	0.9526	1.0000	0.9526		0.9526	12/31/2026
Voted	Safety	8/6/2024		1.4001	0.9866	1.3813	1.0000	1.3813		1.3813	12/31/2029
Voted	Veterans	8/6/2024		0.0963	0.9866	0.0950	1.0000	0.0950		0.0950	12/31/2029
Voted	Animal Control	8/6/2024		0.1929	0.9866	0.1903	1.0000	0.1903		0.1903	12/31/2029
Voted	MSUE	8/4/2020		0.1639	0.9866	0.1617	1.0000	0.1617		0.1617	12/31/2025

Prepared by Clifford Porterfield	Telephone Number 231-779-9470	Title Equalization Director	Date 06/02/26
--	---	---------------------------------------	-------------------------

CERTIFICATION: As the representatives for the local government unit named above, we certify that these requested tax levy rates have been reduced, if necessary, to comply with the state constitution (Article 9, Section 31), and that the requested levy rates have also been reduced, if necessary, to comply with MCL Sections 211.24e, 211.34, and for LOCAL school districts which levy a Supplemental (Hold Harmless) Millage, MCL 380.1211(3).

☒ Clerk	Signature	Type Name	Date
☐ Secretary		Alaina M Nyman	
☒ Chairperson	Signature	Type Name	Date
☐ President		Gary Taylor	

Local School District Use Only. Complete if requesting millage to be levied. See STC Bulletin 2 of 2008 for instructions on completing this section.

Total School District Operating Rates to be Levied (HH/Supp and NH Oper ONLY)	RATE
For Principal Residence, Qualified Ag. Ouglified Forest and Industrial Personal	
For Commerical Personal	
For all Other	

Under Truth in Taxation, MCL Section 211.24e, the governing body may decide to levy a rate which will not exceed the maximum authorized rate allowed in Column 9.The requirements of MCL 211.24e must be met prior to levying an operating levy which is larger than the base tax rate but not larger than the rate in coulum 9.***** IMPORTANT:** See instructions on the reverse side for the correct method of calculating the millage rate in column (5).

Business Communications

Reliable, Secure, and Professionally Delivered

Webex

Contact Center

Cloud PBX

Microsoft Teams

SIP Trunking

Internet

SD-Wan & Security

AI Solutions



Service Proposal for:
WEXFORD COUNTY COURTHOUSE
Jami Bigger

Prepared by:
Becky Bonito
Business Specialist
248-485-1144
bbonito@telnetww.com

STRATEGIC PARTNERS



The IPFone platform enables secure, reliable communications that improve productivity and collaboration across your organization.

NEW

AI Solutions

For Real Productivity



4.9

★★★★★

500+ Reviews



Capterra

4.9

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-  White-Glove Customer Onboarding
-  Reliable and Secure
-  Exceptional Support
-  Proven Customer Satisfaction

IPFone Last Awards



6

MONTH
SATISFACTION
GUARANTEE



Service Proposal

Date	Sales Agent	Quote Number	Service Term
06/02/2026	Becky Bonito	00065183	3 Years

Customer Information	
Account	WEXFORD COUNTY COURTHOUSE
Name	Jami Bigger
Street Address	437 East Division Street
City, State, Zip	Cadillac, MI, 49601
Phone	2317799453

Service Location	
Name	WEXFORD COUNTY COURTHOUSE
Street Address	437 East Division Street
City, State, Zip	Cadillac, MI, 49601
NPA/NXX	231 / 942
Phone	2319427644

Monthly Services	MSRP	QTY	Your Price	Monthly	One Time
Cloud PBX Bundle	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Cloud PBX Bundle (Unlimited Nationwide Calling-PBX)	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Cloud PBX Bundle (Digital Fax)	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Cloud PBX Bundle (Call Recording)	6.25	22	\$ 6.25	\$ 137.50	\$ 0.000
Voice Portal	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Meet-Me Conference Bridge	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Auto Attendant	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Enhanced Huntgroup	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Office	17.95	135	\$ 9.99	\$ 1348.65	\$ 0.000
Voicemail	10.00	20	\$ 10.00	\$ 200.00	\$ 0.000
Digital Fax Bundle	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Digital Fax	20.00	27	\$ 20.00	\$ 540.00	\$ 0.000
Digital Fax + Fax Machine Connector	40.00	11	\$ 40.00	\$ 440.00	\$ 0.000
Toll Free Bundle	0.000	1	\$ 0.000	\$ 0.000	\$ 0.000
Toll Free Number	5.00	3	\$ 5.00	\$ 15.00	\$ 0.000
Total				\$ 2681.15	\$ 0.000

One Time Services	MSRP	QTY	Your Price	Monthly	One Time
Cloud PBX Bundle (TelNet Provided Installation - Phone Setup & Placement)	781.25	1	\$ 625.00	\$ 0.000	\$ 625.00
Cloud PBX Bundle (Instructor led training; at customer site)	1562.50	1	\$ 1250.00	\$ 0.000	\$ 1250.00
Total				\$ 0.000	\$ 1875.00

Hardware	MSRP	QTY	Your Price	Monthly	One Time
Cloud PBX Bundle (Yealink T54W Desk Phone (Subscription))	7.50	128	\$ 3.00	\$ 384.00	\$ 0.000
Yealink CP935W Wireless Conference Phone (Subscription)	16.00	7	\$ 13.75	\$ 96.25	\$ 0.000
Total				\$ 480.25	\$ 0.000

Term: 36 Months

Monthly: \$ 3161.40

One Time: \$ 1875.00

Additional Comments

Pricing is valid for 30 days, unless otherwise stated. All quotes are subject to and incorporated by reference the terms and conditions of the Master Services Agreement & Finance agreement. Charges quoted above exclude all applicable fees and taxes. Quote is subject to credit review. Shipping charges apply to all phones and equipment delivery. Additional charges apply for all local, long distance and 8YY features, network access charge, CPE maintenance and directory listings. Phones and any hardware under rental program must be returned if the service is cancelled. Reasonable and acceptable usage applies for unlimited calls and SMS. Mobile data charges may apply. Ancillary services/hardware may be required for overhead speakers integration, door openers, analog lines, fax services, or other services may impact monthly charges and can be added after install. Labor for ancillary hardware installation is not included with free installation.

Subscription Term Start Date:
Voice services billing will start 28 days after the order is submitted to credits. Other services TBD

Customer Initials:



Master Service Agreement

This sets forth the terms of the Service Agreement ("Agreement") made this June 2, 2026, (the "Effective Date") by and between Interactive Services Network, Inc. ("IPFone") and WEXFORD COUNTY COURTHOUSE, a US Corporation. The term of this Agreement is for 36 months ("Term"). All services provided subject to the terms and conditions below and on the attached service orders.

Company Name WEXFORD COUNTY COURTHOUSE			
Contact Name Jami Bigger		Contact Phone # 2317799453	
Service Address 437 East Division Street	City Cadillac	State MI	Zip Code 49601

By signing this Agreement, the Customer hereby authorizes IPFONE to provide the Services listed herein and on any/all attachments. The Agreement shall be effective on the Effective Date; the Term of the Agreement shall commence upon the later of (i) installation of the initial Service or (ii) the Effective Date. In the event that Customer terminates this Agreement any time after the Effective Date but prior to the expiration of the Term, Customer shall pay IPFONE all sums then due and unpaid. Customer shall also be liable for an early termination charge equal to 100% of the last three months average billing multiplied by the number of months remaining under the term of the Agreement. In the event customer makes changes to its services during the initial term of agreement, Customer is responsible for maintaining a minimum monthly commitment of at least 50% of the total monthly recurring charges not considering any rental charges. Upon expiration of the Term, the Agreement shall renew automatically for successive renewal terms, each for a period of time equal to the original Term, unless either Party serves the other Party with written notice of such Party's intent not to renew the Agreement at least thirty (30) days prior to the expiration of the then current Term. In addition to the rates for the Services (s), Customer shall be responsible for payment of all local, state, and federal taxes, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services. All bills are due and payable upon receipt, but in no case later than thirty (30) days after the invoice date. If Customer's bill is not paid within twenty (20) days after the invoice date listed on the bill, Customer also shall pay IPFONE a monthly late charge amount equal to 1.5% of the unpaid balance due (or such lesser amount as is the maximum amount permitted under applicable law) or \$5.00, whatever is greater. Customer shall bear the risk of loss arising from any unauthorized or fraudulent usage of Services provided under this Agreement to Customer. IPFONE reserves the right, at its sole discretion, to suspend or terminate the Services without advance notice due to Customer's (i) failure to pay any sum due hereunder, (ii) misuse of the Services, (iii) suspected fraud or other activity by Customer that adversely affects the Services, IPFONE or IPFONE's network. IPFONE reserves the right to determine, at its sole discretion, what constitutes misuse of the Services and Customer agrees that IPFONE's determination is final and binding on Customer. IPFONE may require an activation fee to resume a suspended account.

The quality of service provided hereunder shall be consistent with common carrier industry standards, government regulations and sound business practices. IPFONE MAKES NO OTHER WARRANTIES ABOUT THE SERVICE PROVIDED HEREUNDER, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL IPFONE BE LIABLE TO THE CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF REVENUE, LOSS OF PROFITS, OR LOSS OF CUSTOMERS, CLIENTS OR GOODWILL ARISING IN ANY MANNER FROM THIS AGREEMENT AND/OR THE PERFORMANCE OR NONPERFORMANCE HEREUNDER.

The Service Agreement shall be interpreted, construed, and enforced in accordance with the laws of the State of Florida, without regard to its conflict of law principles. This Agreement is subject to and controlled by IPFONE's federal and state tariffs as applicable, and/or by IPFONE's standard terms and conditions of service and the service specific terms and conditions as located at <http://www.ipfone.com> as such tariffs and terms may be modified from time to time and all of which are hereby expressly incorporated by reference.

Accepted By Customer

Signature:

Print Name:

Title:

Date: