

IS YOUR RENT PAST DUE?

ARE YOU FACING POSSIBLE EVICTION?

DO YOU LIVE IN Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, or Wexford County?

ASK FOR FINANCIAL HELP BY FOLLOWING THESE STEPS IN ORDER

1. Apply to the **Michigan Department of Health and Human Services (MDHHS) for State Emergency Relief (SER)**.
 1. **Online:** the preferred application process is through the MI Bridges computer system: <https://newmibridges.michigan.gov/>
 2. **By Paper:** print and complete an application and take to your local MDHHS office:
 1. Application for State Emergency Relief in English
 2. Solicitud Para Ayuda De Emergencia Del Estado en Espanol

YOU DON'T HAVE TO WAIT FOR A RESPONSE TO GO TO STEP 2

1. **Contact the Homelessness Coalition Call Center**
 1. **Call** (844) 900-0500 and selection OPTION 2. Leave a message and you will receive a return call. Caller ID will show the number (231) 947-3780, OR
 2. **Email** prevention@nmcaa.net to make an appointment to talk to a call center worker.

Resources to better understand tenant legal Rights and Responsibilities

Whether you are a tenant or a landlord, when you sign a lease, you sign a contract. You are contractually obligated to perform certain duties and assume certain responsibilities. You are also granted certain rights and responsibilities under the lease agreement.

**Renter's Rights-Legal Services of Northern
Michigan:** <http://lsnm.org/rentersrights.html>

**A Practical Guide for Tenants and Landlords-MSU College of Law Housing Law
Clinic:** <https://www.legislature.mi.gov/Publications/tenantlandlord.pdf>

Legal Services for Tenants (download here)

Legal Services of Northern Michigan
Antrim, Benzie, Grand Traverse, Leelanau, Manistee, Missaukee, Wexford
231-941-0771

Email: lsnm-tc@lsnm.org

Online legal aid and legal help:

www.lsnmirp.org/client.php

Client must meet federal income eligibility guidelines and regulations. If you are low-income and are facing a housing crisis, it is best to call the office to see if you qualify.

Legal Services of Northern Michigan
Charlevoix, Emmet, Kalkaska
989-705-1067

Email: cgeorge@lsnm.org

Online legal aid and legal help:

www.lsnmirp.org/client.php

Client must meet federal income eligibility guidelines and regulations. If you are low-income and are facing a housing crisis, it is best to call the office to see if you qualify.

Michigan Legal Help
All Michigan Counties
Information: <https://michiganlegalhelp.org>

Step-by-step questionnaire to best help with your legal concerns:

<https://michiganlegalhelp.org/guide-to-legal-help>

Check with Legal Services of Northern Michigan first. If you are not eligible for their services this is the next best no-cost choice.

Fair Housing Center of West Michigan

Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee,
Missaukee, Wexford
1-866-389-FAIR

or

Contact form: www.fhcwm.org/contact

Denied or suspect denial of housing due to discrimination because of a protected class
or need assistance with making reasonable accommodation or modification requests for
persons with disabilities.

For more information visit their website:
www.fhcwm.org/possiblediscrimination

Michigan Department of Civil Rights
All Michigan Counties
1-800-482-3604

Email: MDCR-INFO@michigan.gov

Check with Fair Housing Center of West Michigan first. They are able to help you with
any complaint you want to file.

Mediation Services

Mediation Services for Tenants (download here)

Mediation is a process that allows disputing parties to meet in a private setting and confidentially work out a solution to their mutual problem. A neutral, trained mediator guides the session by facilitating the conversation to ensure that each party brings their issues and ideas to the table. The playing field is level and balanced; both parties have an equal say in the discussion and the outcome. The parties are the decision-makers, not the mediator.

A settlement is reached only if both parties mutually agree with it-no one will impose a decision. Should the parties resolve their dispute during the mediation session, the mediator can write up the terms of the settlement into a binding, enforceable agreement, and unlike a courtroom, the mediation session is non-threatening, informal and confidential. Not surprisingly, when people are given the opportunity to work out their differences in a creative, constructive manner, the success rate is substantial: more than 80% of mediations end in a workable agreement.

Anyone is eligible for mediation services. For eviction mediation, there may be a small fee for the service but, you may be eligible to have the mediation fee paid. Please contact 1-844-900-0500 and select Option #2. Leave a message with your name and contact information. *A return call will come from 231-947-3780.*

Conflict Resolution Services

Antrim, Benzie, Grand Traverse, Leelanau, Missaukee, Wexford
231-941-5835

Email: info@crsmediationtc.org
www.crsmediationtc.org

Northern Community Mediation

Charlevoix, Emmet
231-487-1771

Email: jane@northernmediation.org
www.northernmediation.org

Community Mediation Services

Kalkaska
989-732-1576

Email: info@mimmediation.com

www.mimmediation.com

Mediation & Restorative Services

Manistee

231-727-6001

Email: info@mediatewestmichigan.com

www.mediatewestmichigan.com